*Soft Keys*
The 4 keys located directly below the display are referred to as Context Soft Keys. The label and function of each key changes depending upon the available features or the active application.

**Fixed Feature Keys**
- **Volume Control Bar (located below dial pad)**
  Used to control the volume of the handset, headset, speaker, ringer and handsfree. Increase volume by pressing the right side of the bar, decrease by pressing the left side. Adjust ringing volume while the phone is ringing.
- **Line Key (blue)**
  Your extension number is assigned to this key. This key is used to receive incoming and outgoing calls.
  - **Goodbye**
    Disconnect a call on any active extension by pressing Goodbye or by hanging up the handset
    *Note: Goodbye is useful when dropping off a conference call.*
- **Hold**
  Place an active call on hold by pressing the Hold key. (A single buzz tone through the speaker occurs after a call has remained on hold for one minute and re-occurs at one minute intervals.
- **Message Waiting Indicator**
  A red light indicator will light to notify you when a voice mail message has been received. To retrieve messages, press Message key or dial extension of voice mail.
- **Message**
  Direct dial to voice mail
- **Mute**
  Press the Mute key to speak without calling party hearing your local conversation. Press Mute key again to return to call. Press Goodbye to disconnect.
- **Handsfree key (speaker)**
  This is the round key located to the left of the handset. Press this key to have a conversation with the calling party without lifting the handset.
- **Copy**
  Used to copy numbers to your personal directory
- **Quit**
  Used to end an active application such as personal directory or Call Log
- **Call Log or Directory Log**
  Used to create a personal directory for easy dialing and to log incoming and outgoing calls.
- **Shift**
  Used to scroll to the second screen
- **Headset**
  Used to select dial tone when using a headset
- **Options**
  Allows you to access and use the Navigation keys to scroll through options
- **Navigation Keys**
  Used to scroll through options, Call Log, Directory, and to modify telephone functions