The Fort Drum Regional Health Planning Organization (FDRHPO) in partnership with SUNY Jefferson (JCC) and SUNY Canton are offering a Care Coordination Certificate Program designed to prepare and train existing care coordination professionals who will play a critical role in supporting health transformation in the Tug Hill Seaway Region.

The program consists of 12 modules:

1. Introduction to Care Coordination
2. Knowledge of Behavioral Health
3. Medical Terminology
4. Cultural Competency, Awareness of Individual Bias, Ethics and Customer Service
5. Documentation, Privacy and Security, and Electronic Health Records
6. Engagement and Assessment
7. Motivational Interviewing, Communication and Health Literacy
8. Crisis Intervention, Safe Environment and Conflict Management
9. Self-Care
10. Networking and Knowledge of Community Resources
11. Quality, Accountability, Performance and Process Improvement, and Evidence-based Practice
12. Payment Systems

WHO: Existing Care Coordination Professionals from hospitals, the health home, behavioral health facilities and/or community-based settings

WHAT: 36 non-credit hours (12 modules 3 hours each)

WHY:
- Better prepare professionals to work in interdisciplinary teams
- Help deliver services to improve outcomes for patients, providers and payers.
- Assist regional and statewide initiatives to reduce potentially preventable hospital admissions and emergency department use

WHEN: 5:00 – 8:00 p.m.
Wednesdays, Sept 16 – Dec 16, 2015 (SUNY Canton)
Thursdays, Sep 17 – Dec 10, 2015 (SUNY Jefferson)

TUITION: FREE! The tuition for the program will be covered by regional grant funds in partnership with the FDRHPO.

APPLICATION DEADLINE: August 24, 2015

FOR MORE INFORMATION:
(315) 755-2020 ext. 13