

ONE HOP SHOP

A monthly newsletter brought to you by the SUNY Canton Student Service Center.

Who's in the One Hop Shop?

- ⇒ Financial Aid
- ⇒ Meal Plans & ID Cards
- ⇒ Registrar
- ⇒ Student Accounts

Roo-Q Tickets

Anyone who has visited the One Hop Shop has experienced taking a ticket and waiting for your number to be called. Here are some important facts to help clarify the process and answer any questions you may have about the need for taking a ticket.

1. Who do I get a ticket for? There are four offices located within the One Hop Shop. The Roo-Q ticket machine has a detailed menu to guide you to the right office depending on the question you need answered.
2. You only need one ticket. Don't worry about needing to see more than one area, just pick the area you need to see the most. We will transfer your ticket to another area if you need further assistance without any delay.
3. No waiting in one long line after another. You won't be sent to the end of any lines if you choose the wrong area or need to see multiple offices. Your ticket is time-stamped and you will be helped in the order the tickets were issued (based on the original time you checked-in with the Roo-Q).
4. Does everyone have to get a ticket? Yes. Even faculty and staff are required to get a ticket.
5. Can I cancel my ticket? Yes. Just drop your ticket off at the Information Desk next to the lobby & student computer area. We understand that timing can be an issue and we don't want you to miss any classes or other appointments. You can return at a time that is more convenient for you and get a new ticket.

Important Dates!

March finds us at the midpoint of the Spring 2015 semester. Several events will be held to prepare you for the end of the semester and next academic year.

- | | |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Sunday, March 1 | <ul style="list-style-type: none">• Deadline to apply for graduation.• Priority filing deadline for the 2015-2016 FAFSA application. |
| Saturday, March 7 | <ul style="list-style-type: none">• Spring Break Begins! |
| Sunday, March 15 | <ul style="list-style-type: none">• Spring Break Ends.• Deadline for the SUNY Canton scholarship application. |
| Monday, March 16 | <ul style="list-style-type: none">• Room Reservation Week – Residence Halls |
| Tuesday, March 17 | <ul style="list-style-type: none">• Midterm grades available after noon. |
| Wednesday, March 18 | <ul style="list-style-type: none">• Grasse River Suites Housing Lottery, deposit due by 4:30pm. |
| Thursday, March 19 | <ul style="list-style-type: none">• Housing Lottery, deposit due by 4:30 pm. |
| Friday, March 27 | <ul style="list-style-type: none">• Refund date for students with spring-only loans. |

Financial Aid Refunds

We began issuing refunds to students in February and these continue on a weekly basis. More information on the overall refund process can be found at http://www.canton.edu/fin_aid/refunds.html.

The Withdrawal Process

There are many reasons a student may need to withdraw from one or all coursework. Students may be charged a drop fee for individual courses. Withdrawing from any course may impact your eligibility for financial aid in current or future semesters. Be sure to ask questions before submitting any paperwork.

If you are considering withdrawing from all coursework, please view the basic information on the withdrawal process and our brochure at http://www.canton.edu/student_accounts/withdraw.html. It is highly recommended that you sit down and discuss your options with both your Academic Advisor and your Financial Aid Advisor prior to withdrawing from all coursework.

The Housing Lottery

Now is the time to get your on-campus housing set for next academic year! To reserve your room you must pay a housing deposit and attend the housing lottery. Housing deposits get paid at the One Hop Shop no later than 4:30 pm on the day of the housing lottery. The Grasse River Suites Housing Lottery will be held from 5 – 9 pm on Wednesday, March 18 and the rest will be from 5 – 9 pm on Thursday, March 19. See the Residence Life Office with any questions about the housing lottery process.

Don't forget to file your taxes

The Volunteer Income Tax Assistance (VITA) program is available to assist students with completing their tax returns. The program is available until April 14, 2015. Details about the program and how you can make an appointment can be found at <http://www.canton.edu/news/index.php/2015/01/vita15/>. Both federal and state income tax returns are due by April 15, 2015.

Don't forget to apply for 2015-2016 aid

You still have plenty of time to apply at www.fafsa.gov even if you missed our priority filing deadline of March 1, 2015. We have already received a lot of applications and are about to begin sending out financial aid offers. Monitor your UCanWeb account and SUNY Canton email for important notices about your student account.

Don't forget to apply for a SUNY Canton scholarship for next academic year! You can view scholarship information and link to the online application at <http://www.canton.edu/admissions/scholarships.html> to apply. The scholarship deadline is March 15, 2015.

Student Service Center, 0012 Miller Campus Center
(315) 386-7616
billing@canton.edu; finaid@canton.edu; registrar@canton.edu; CAoffice@canton.edu

Next edition: April 2015

