

# ONE HOP SHOP

A monthly newsletter brought to you by the SUNY Canton Student Service Center.

## Who's in the One Hop Shop?

- ⇒ Financial Aid
- ⇒ Meal Plans & ID Cards
- ⇒ Registrar
- ⇒ Student Accounts

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## Summer Hours

The One Hop Shop will be observing summer hours from Friday, May 15<sup>th</sup> through Friday, August 14<sup>th</sup>. During this time the office will be open for business on Monday through Thursday from 8:00 AM to 4:30 PM and on Friday from 8:00 AM to 12:00 NOON. Regular office hours will resume on Monday, August 17<sup>th</sup>.

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## Important Dates!

June is the start of the summer sessions. If you're not taking summer courses, then this is good time to relax and make sure you are ready for the fall!

- Monday, June 1 • Summer Session I and II begin, deadline to [register](#) is 3 PM
- Friday, June 5 • Alumni Weekend
- Sunday, June 8 • Summer Session I, Last day to drop with 100% reduction of charges
- Summer Session II, Last day to drop with 100% reduction of charges
- Sunday, June 15 • Summer Session I, Last day to drop with 40% reduction of charges
- Summer Session II, Last day to drop with 25% reduction of charges
- Sunday, June 22 • Summer Session I, Last day to drop with 20% reduction of charges
- Sunday, June 29 • Last day to withdraw from a Summer Session II course.

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## Past Due Balances

Any student whose bill was not paid in full at the end of the Spring 2015 semester now has a hold placed on their student account. The balance due needs to be paid and you should contact the Student Service Center to make payment arrangements as soon as possible.

Additionally, any student who failed to register for Fall 2015 courses by Friday, May 8, 2015 was charged a \$50 Late Registration Fee and had a hold placed on their student account. This fee must be paid in full before you will be allowed to register for Fall 2015 classes.

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## Summer Assistance

In general summer financial aid refunds are not issued until after July 1<sup>st</sup> due to the start of the fiscal year. Students attending during Summer Session III may see a later refund date than those attending in Summer Session I and II only.

For those who waited until the last minute to plan summer enrollment, you still have time to submit an application. View the information on how to apply for summer assistance at [http://www.canton.edu/fin\\_aid/summer\\_aid.html](http://www.canton.edu/fin_aid/summer_aid.html). Be sure to follow all steps including processing your summer bill. Please keep in mind that summer financial aid eligibility is different than during the fall and spring semesters. Your summer bill must be paid in full or have approved/accepted financial aid to cover the balance or your summer courses will be dropped when your summer session begins.

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## Academic Progress

There are two different types of academic progress issues that can arise for students. A purely academic review is conducted by the campus and students are notified of any academic performance issues (by the appropriate academic area). They send out notices to students in May to let them know of issues including academic suspension and academic recovery.

There is a separate review by financial aid of student grades to determine if satisfactory academic progress guidelines have been met in order to maintain eligibility for federal and/or state financial assistance. The criteria is different from that used in the academic review, you can view the [financial aid chart](#) to see what your status should be (number of credits and gpa required based on the number of semesters attended). Any student who is in danger of losing or loses financial aid eligibility will be notified by email to their canton.edu address and by paper letter to their permanent mailing address in June.

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## Transcripts and Diplomas

If you requested an official transcript to be sent after the end of the semester, we have sent them all for students who do not owe a financial obligation to the college. If you have any obligations a notification will be sent to your SUNY Canton email account. If you take care of the obligation please notify the Registrar's Office so we can promptly send your transcript. Remember, you always have access to UCanWeb where you can print and view your unofficial transcript.

Congratulations graduates! Diplomas have been mailed for students who graduated in May. If you have a financial obligation to the college, then we will not mail your diploma until that obligation is satisfied. Notices will be sent to your SUNY Canton email account. Please notify the Registrar's Office if you take care of any financial obligations so we can promptly send your diploma. Please make sure your permanent address is correct. We mail diplomas to the permanent addresses only. They will not be forwarded to a new address if you move. They will be sent back to the college and be held until you notify us of your correct address. If you have a PO Box in which the diploma package will not fit, you must claim the package or it will be sent back to the college.

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## Are you ready for your fall bill?

All financial aid paperwork should be complete before the bill is issued to avoid delays in processing. Be sure you completed the 2015-2016 [FAFSA](#) and follow up on any required paperwork. Check that your [NYS/TAP application](#) also has the correct college code (6010 for Bachelor Degree programs and 3010 for all others). If you are switching from on-campus housing to off-campus, be sure you have submitted a [Housing Release Application](#) to the Residence Life Office in Mohawk Hall. The college has a mandatory housing policy and you must be officially released in order to live off-campus. Continue to monitor your UCanWeb account and SUNY Canton email for important notices throughout the summer about your student account. Be sure to add us to your email contact list so you don't miss any important notices!

If you submitted a request to change your major at the end of the semester, then you should see the change in your UCanWeb account. If the change is not there, then you should contact your academic Dean's Office to see if there was a problem with the change.

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## Federal Student Aid Change: FSA ID replaces the FSA PIN

On May 10, 2015 Federal Student Aid is changing the login process to all federal student aid websites. You will no longer be able to use the FSA PIN to log in as it is being discontinued. When you attempt to login after May 10<sup>th</sup> you will be directed to a link to register for your new FSA ID. The registration process should take just a few minutes. Keep your new FSA ID information in a safe place for future use.

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**Thanks for another great semester!** We're always looking to improve so please take the time to complete this [short online customer satisfaction survey](#) for the One Hop Shop/Student Service Center based on your experience this semester.

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