

ONE HOP SHOP

A monthly newsletter brought to you by the SUNY Canton Student Service Center.

Who's in the One Hop Shop?

- ⇒ Financial Aid
- ⇒ Meal Plans & ID Cards
- ⇒ Registrar
- ⇒ Student Accounts

Summer Hours

The One Hop Shop is currently observing summer office hours. During this time the office will be open for business Monday through Thursday from 8:00 AM to 4:30 PM and on Friday from 8:00 AM to 12:00 NOON. Regular office hours will resume on Monday, August 17th.

Important Dates!

July starts the billing process season for the upcoming Fall semester and finds us at the end of the summer sessions.

- Sunday, July 5 • Summer Session II ends
- Monday, July 6 • Summer Session III begins, deadline to [register](#) is 3 PM
- Thursday, July 9 • Summer Orientation I – New Student Orientation
- Monday, July 13 • Summer Session III, Last day to drop with 100% reduction of charges
- Tuesday, July 14 • Summer Orientation II – New Student Orientation
- Saturday, July 18 • Last day to withdraw from a Summer Session I course.
- Monday, July 20 • Summer Session II, Last day to drop with 25% reduction of charges
- Sunday, July 26 • Summer Session I ends
- Monday, August 3 • Fall 2015 semester bill due

Billing Season Begins!

It's billing season! Bills for the Fall 2015 semester are due on August 3, 2015. You must complete your billing forms online in your UCanWeb account, see the [full billing instructions](#) for a list of all steps required in the process. Don't forget to complete your medical insurance waiver if you have current medical insurance coverage. Any balance due must be paid by the due date to avoid a late fee and having your courses or room assignment dropped.

REMINDER: In order for your bill to be as accurate as possible all financial aid paperwork should have been completed before the bill is issued to avoid delays in processing. Be sure you completed the 2015-2016 [FAFSA](#) and follow up on any required paperwork. Check that your [NYS/TAP application](#) also has the correct college code (6010 for Bachelor Degree programs and 3010 for all others). If you are switching from on-campus housing to off-campus, be sure you have submitted a [Housing Release Application](#) to the Residence Life Office in Mohawk Hall. The college has a mandatory housing policy and you must be officially released in order to live off-campus. Continue to monitor your UCanWeb account and SUNY Canton email for important notices throughout the summer about your student account. Be sure to add us to your email contact list so you don't miss any important notices!

Summer Refunds

In general summer financial aid [refunds](#) will begin shortly after July 6th (pending approval of New York State due to the start of the new fiscal year). Students attending during Summer Session III may see a later refund date than those attending in Summer Session I and II only.

Orientation for New Students

Orientation is mandatory for all students who are new to SUNY Canton, even if you have attended another college before. Included during orientation are opportunities to get to know the campus and staff, take the accuplacer exam if needed, learn more about your online access, and meet with an academic advisor to discuss your course schedule and make any necessary adjustments. Sessions will be held on July 9-10, July 14-15, August 18, and August 21. You can get more [information](#) online about who each session is designed for, view the full orientation [schedule](#), and [register for the orientation](#) session!

Academic Progress

Any student who is in danger of losing or loses aid eligibility for the upcoming Fall 2015 semester, was notified in June to their canton.edu email and by paper letter to their permanent mailing address. Any student who lost aid eligibility can submit an appeal if they had extenuating circumstances. To submit an appeal the student must complete and submit a [Request for Financial Aid Academic Progress Waiver](#) with documentation supporting their case. Any appeal must be submitted to the Student Service Center by July 31, 2015.

We hope you are enjoying your summer! We're always looking to improve so please take the time to complete this [short online customer satisfaction survey](#) for the One Hop Shop/Student Service Center based on your recent experience.

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