

ONE HOP SHOP

A monthly newsletter brought to you by the SUNY Canton Student Service Center.

Who's in the One Hop Shop?

- ⇒ Financial Aid
- ⇒ Meal Plans & ID Cards
- ⇒ Registrar
- ⇒ Student Accounts

Did you know?

77% or 1,664 students have scheduled courses for the fall semester.

Important Dates!

Finish the semester and head out for a great summer break.

Remember to always monitor your UCanWeb account and SUNY Canton email for important notices!

- Monday, May 2 • Final Exam Week begins
- Friday, May 6 • Final Exam Week ends
- Fall Registration Period Ends
- Saturday, May 7 • Commencement
- Residence Halls Close (3 PM)
- Monday, May 9 • Final Grades Available for Students Online (2 PM)
- Tuesday, May 10 • Academic Advisor Review (Academic Jeopardy, Probation, Suspensions)
- Friday, May 13 • Recognition Day
- Thursday, May 26 • Summer Session I begins, Registration Deadline is 4 PM.
- Summer Session II begins, Registration Deadline is 4 PM.
- Wednesday, June 1 • Summer Session I, Last day to drop with 100% Reduction of Charges
- Summer Session II, Last day to drop with 100% Reduction of Charges

No Fall Schedule? A Fee & Hold likely await you!

Any student who has not registered for their fall semester coursework by 4 PM on Friday, May 6th will have a hold placed on their student account and be charged a \$50 Late Registration fee. You must pay the fee before the hold will be removed. The hold will prevent you from accessing course registration through your UCanWeb account.

Congratulations Graduates!!

We wish you great success in your future. Please check that your mailing address is up-to-date in UCanWeb (this is where we will mail your diploma). Don't forget to complete your [exit counseling](#) if you borrowed a student loan. Remember that even though you are done taking classes we will still be available to assist you with any questions you have about the aid you received while attending SUNY Canton.

Final Grades

Final grades will be available for viewing through your UCanWeb account after 2 PM on Monday, May 9th. After that your student account will be under review by both Academics and Financial Aid. These reviews have separate criteria for maintaining satisfactory academic progress standards.

- **Academic Review:** You will be notified by your Dean's Office if there are issues with your academic performance. Contact them if you have any concerns.
 - **Financial Aid Review:** The minimum financial aid standards are different than those imposed by Academics. If you are not meeting the [minimum standards](#) you will receive a notice explaining the impact on your financial aid eligibility. A letter will be mailed to your permanent mailing address and you will receive a copy by email. The letter will state if you are in danger of losing or have lost eligibility for any financial aid programs for the next semester you attend SUNY Canton. You will be given the option to file an appeal if you have extenuating circumstances that impacted your academic performance. All appeals are to be submitted by August 1, 2016.
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Two summer sessions begin May 26th

Your summer bill must be paid in full or have payment arrangements made before you may attend. Remember that you have until 4 PM on the day the course begins to finalize your summer registration and bill. If you are seeking financial assistance you should submit your [summer financial aid application](#) to the One Hop Shop for processing by Wednesday, May 18 to allow for adequate processing time. Otherwise you should be prepared to pay your summer bill in full (may be reimbursed by financial aid). Take note of the following important summer dates if you are attending summer.

Session I (8 weeks): May 26 - July 22

- Wednesday, June 1st 11:59 pm – Last day to drop with 100% Reduction of Charges
- Wednesday, June 8th 11:59 pm – Last day to drop with 40% Reduction of Charges
- Wednesday, June 15th 11:59 pm – Last day to drop with 20% Reduction of Charges
- Thursday, June 16th – Full Liability begins, No longer eligible for reductions
- Thursday, July 14th 11:59 pm – Last day to withdraw from a Session I course

Session II (1st 5 week): May 26 – June 30

- Wednesday, June 1st 11:59 pm – Last day to drop with 100% Reduction of Charges
- Wednesday, June 8th 11:59 pm – Last day to drop with 25% Reduction of Charges
- Thursday, June 9th – Full Liability begins, No longer eligible for reductions
- Tuesday, June 28th 11:59 pm – Last day to withdraw from a Session II course

Session III (2nd 5 week): July 7 – August 10

- Wednesday, July 13th 11:59 pm – Last day to drop with 100% Reduction of Charges
- Wednesday, July 20th 11:59 pm – Last day to drop with 25% Reduction of Charges
- Thursday, July 21st – Full Liability begins, No longer eligible for reductions
- Saturday, August 6th 11:59 pm – Last day to withdraw from a Session III course

Before you leave campus, did you forget something?

Take a final review of your student account before you leave for summer break.

- ✓ Make any final adjustments your fall class schedule.
- ✓ Clean out your email.
- ✓ Submit any missing financial aid paperwork.
- ✓ Clear up any holds on your account.
- ✓ Check that your address on UCanWeb is up-to-date so you don't miss any mail.

Be sure to monitor your SUNY Canton email over the summer. It is an official means of communication used by the college.

Are you prepared to return in the fall semester?

At this point you should have completed your financial aid application and paperwork for next school year. Now is a great time to double-check these items to avoid any delays in the processing of your bill.

- All financial aid requirements in UCanWeb show as satisfied.
- All income information on the [FAFSA application](#) has been updated from estimated to actual.
- The correct school code shows on your [NYS TAP application](#). (6010 for Bachelor Degree programs and 3010 for all others)
- [Housing Release Application](#) submitted to Residence Life Office if planning to live off-campus.
- Make a plan for paying any balance due on your fall semester bill. Bills will be issued in July.

If you haven't completed your [FAFSA](#), then please hurry up and get it submitted. Be sure to follow up quickly with any requests for information to avoid delays in processing.

Staff Spotlight



Travis Dox, Staff Assistant – Student Accounts Office

Travis began working in the Student Accounts Office in 2013 after spending 5 years working in various roles in the Student Financial Services Office at St. Lawrence University. Travis has received his Associates Degree in Accounting From Alfred State College and his Bachelor Degree in Accounting from Clarkson University. Travis mostly assists students with receiving third-party funding (ACCES-VR, WIA, employer tuition assistance and military funding to mention a few), setting up internal monthly payment plans, and answering questions regarding student account (student health insurance & withdrawing and how it pertains to the Reduction of Charges Policy). Travis also generates federal tax forms for students (1098-T & TL11A) and assists Canadian students with receiving financial aid from their respective provincial government.

Satisfaction Survey: Please take the time to complete our [short online customer satisfaction survey](#) for the One Hop Shop based on your recent experience. [Click here](#) for more information on the One Hop Shop and to view previous issues of this newsletter.

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