

ONE HOP SHOP

A monthly newsletter brought to you by the offices in SUNY Canton's One Hop Shop.

Who's in the One Hop Shop?

- ⇒ Financial Aid
- ⇒ Meal Plans & ID Cards
- ⇒ Registrar
- ⇒ Student Accounts (Billing)

New Office Hours

The One Hop Shop will now open at 9 AM instead of 8 AM on Thursday mornings to accommodate various staff activities.

- Monday, 8 AM to 4:30 PM
- Tuesday, 8 AM to 4:30 PM
- Wednesday, 8 AM to 4:30 PM
- Thursday, 9 AM to 4:30 PM
- Friday, 8 AM to 4:30 PM

Important Dates!

We hope you've been having a great semester.

Remember to always monitor your UCanWeb account and SUNY Canton email for important notices.

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| Monday, October 31 | • Spring 2017: Class Schedule Available - Advising Period Begins |
| Friday, November 4 | • FAFSA Friday – 12-1, Mailroom Lobby |
| Monday, November 7 | • Winterterm 2016: Registration Period Begins |
| | • Winterterm 2016: Bills Issued |
| Friday, November 11 | • FAFSA Friday – 12-1, Chaney Lobby |
| Monday, November 14 | • Spring 2017: Registration Period Begins – Returning Students |
| | • Spring 2017: Bills Issued |
| Friday, November 18 | • Fall 2016: Last Day to Withdraw (4 PM) |
| | • FAFSA Friday – 12-1, Mailroom Lobby |
| Friday, November 20 | • Residence Halls Close (5 PM) |
| Saturday, November 21 | • Thanksgiving Recess Begins – No Classes |
| Thursday, November 24 | • ONE HOP SHOP CLOSED |
| Friday, November 25 | • ONE HOP SHOP CLOSED |
| Sunday, November 27 | • Residence Halls Reopen (3 PM) |
| Monday, November 28 | • Thanksgiving Recess Ends – Classes Resume |
| | • Spring 2017: Registration Period Begins – Transfer Students |

The last Day to Withdraw

Students who receive all failing grades at midterms will be notified about the possible impact on their financial aid status. Before dropping any course you should consult both your Academic Advisor and the Financial Aid Staff. Our staff will review your account to see how changes to your schedule may impact your current and future financial aid eligibility. Don't assume because a friend was told they would be okay that your account will be. The impact on your student account may be different than other students. Different aid has different requirements for maintaining eligibility. Friday, November 18th is the last day to withdraw and paperwork must be submitted by 4 PM.

Is Winterterm right for you?

Did you know you can use your Spring 2017 refund to help pay for a Winterterm course? It's true! If you are expecting a refund from financial aid, then you can use that to cover all or part of your Winterterm bill (depends on amount available). You can discuss your potential refund with staff in

the One Hop Shop or view it on your Spring 2017 bill (once issued). When completing your spring billing forms all you need to do is check the box to have your spring refund pay the prior Winterterm charges.

Winterterm registration begins on Monday, November 7th. Any student who schedules a Winterterm course will have their [eligibility](#) automatically reviewed by a member of the Financial Aid staff. If you are eligible for any additional aid as a result of the extra Winterterm costs, then we will notify you by email to your SUNY Canton email account about what your additional eligibility is. If attending Winterterm, then be sure to respond to any email requests and complete the required Winterterm billing forms in UCanWeb. Winter bills will be due Wednesday, December 21st.

Winterterm is a great time to make up any credits. Keep this in mind if you need to repeat any classes, want to improve a grade, or are behind in the number of credits earned. View the [Satisfactory Academic Progress Guidelines](#) for financial aid and compare to your transcript to see if you are on target. Remember that Financial Aid has separate guidelines from the [Academic Performance standards](#).

Time to think about Spring 2017

We plan to send out billing notifications for the upcoming Spring 2017 semester just before thanksgiving break. This month you should be meeting with your Academic Advisor to go over your class schedule and then you need to schedule the courses in your UCanWeb account. All courses you schedule should be applicable to your current degree program or it can impact your financial aid eligibility. See the Financial Aid staff if you have any questions or concerns about your academic plans. Spring 2017 bills will be due on Friday, December 16, 2016.

The Financial Aid Lab (2017-2018 FAFSA's)

We have opened up the conference room in the One Hop Shop to be used as a Financial Aid Computer Lab on Tuesdays and Thursdays from 1 PM to 3 PM. Stop in to get assistance completing your 2017-2018 FAFSA application (or updating your 2016-2017 FAFSA). Financial Aid Advisors will be there to assist you through the application process. If these times don't work with your class schedule, then please contact us to schedule an appointment to get further assistance. We always have a couple of computers available for student use.

Why is it important to file early? The FAFSA's for this year and next year use the same exact income information. This means any conflicts (like if you estimated your or your parents' income last year) arise we must resolve them. The sooner we can discover any problems, the more time we will have to resolve them and update your financial aid. Continue to look for our table on FAFSA Friday's to help get your questions answered!

Satisfaction Survey: Please take the time to complete our [short online customer satisfaction survey](#) for the One Hop Shop based on your recent experience. [Click here](#) for more information on the One Hop Shop and to view previous issues of this newsletter.

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