

ONE HOP SHOP

A monthly newsletter brought to you by the offices in SUNY Canton's One Hop Shop.

Who's in the One Hop Shop?

- ⇒ Financial Aid
- ⇒ Meal Plans & ID Cards
- ⇒ Registrar
- ⇒ Student Accounts (Billing)

Winter Break Hours

The campus will observe reduced hours during the winter break. Starting on Tuesday, December 27 the office will close at 4:00 PM instead of 4:30 PM. Normal office hours will resume on Monday, January 23, 2017.

Important Dates!

We hope you had a great semester & enjoy your well-deserved winter break!

Remember to always monitor your UCanWeb account and SUNY Canton email for important notices.

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| Friday, December 9 | • Fall 2016: Classes End |
| Monday, December 12 | • Fall 2016: Finals Week Begins |
| Friday, December 16 | • Fall 2016: Finals Week Ends |
| Monday, December 19 | • Fall 2016: Final Grades Issued (2 PM) |
| Wednesday, December 21 | • Winter 2016: Classes Begin |
| | • Winter 2016: Bills Due (4 PM) |
| Thursday, December 22 | • Winter 2016: Registration Closes (3 PM) |
| | • Winter 2016: Last day to drop with a full refund |
| Friday, December 23 | • Spring 2017: Bills Due |
| Monday, December 26 | • Holiday – Office Closed |
| Tuesday, December 27 | • Winter 2016: Last day to withdraw with partial reduction of charges (50%) |
| Monday, January 2 | • Holiday – Office Closed |

Winterterm

Taking a class during winter break during our [Winterterm session](#) is a great way to make up coursework or get ahead. Check out the winter course schedule and discuss your options with your Academic Advisor. Students who are expecting a refund from their spring semester financial aid can use that to pay for winter coursework. Simply register for a winter class and complete your winter billing forms. Financial Aid staff will then review your account to see if you have a spring fund to cover it or if you will need to make a payment on the winter bill.

Spring 2017 Bills Due!

Notices to complete your required Spring 2017 billing forms in UCanWeb were sent to students before Thanksgiving break. The deadline to complete your required forms and make payment of any balance due is Friday, December 23rd. If you have any questions about your bill, please contact the staff in the One Hop Shop for assistance. **Failure to complete the required forms by the deadline will result in a late fee being added to your account and potentially having your spring semester course schedule dropped with a hold placed on your student account.** Don't forget to complete your health insurance waiver if you have medical insurance coverage. You must apply for the waiver each semester (see link under the billing menu in UCanWeb).

Final Grades & Satisfactory Academic Progress

Final grades will be available in UCanWeb starting at 2 PM on Monday, December 19th (pending any technical difficulties). All students will have their grades reviewed by Financial Aid to check that [Satisfactory Academic Progress \(SAP\) Guidelines](#) are being met for Financial Aid purposes. These guidelines are separate from those set by the Academic side. Any Academic Suspension will override Financial Aid SAP. Students who fail to meet Financial Aid SAP will be sent a notification in December, by letter and email, letting them know the impact to their financial aid eligibility. Keep in mind there are different criteria to meet for Federal (including loans) and New York State assistance.

Unofficial Withdrawals

Students who receive all failing grades for the Fall 2016 semester will have their financial aid eligibility re-reviewed. You will receive a notification to provide proof that you completed the Fall 2016 semester and earned the failing grade. Any student who fails to provide the required information will have their financial aid recalculated at the 50% point and financial aid funds will be returned to the government. You will then be liable for any resulting unpaid balance on your student account.

1718 FAFSA – Preferred Deadline Approaches

We have already received over 2,000 FAFSA applications for the next 2017-2018 academic year since the application opened on October 1, 2016. In the past the FAFSA didn't open until January 1st, but a change in regulations now allows it to be opened three months earlier on October 1st. Gone are the days of having to estimate your income for the application, a quick link to the IRS Database and it will load in your (and your parents if required) tax information for you! If you had estimated income on your 2016-2017 FAFSA it's a good idea to go in and update that too.

FILED YOUR FAFSA? If you did then check your UCanWeb account to see if you have any new financial aid requirements for 2017-2018. We have already started sending out notifications for missing information for next year by postcard and email. We are in the process of creating financial aid packages and will be sending out those notices over the next several weeks.

NOT FILED A FAFSA? You still have plenty of time if you haven't done it yet, but we really recommend you complete it by our preferred deadline of January 1, 2017. Getting it done by the preferred deadline will put you in the pool for consideration of some limited campus based aid (a grant, a loan, and work study). These limited funds are given out on a first-come first-serve basis and we run out of them fairly quickly.

Staff Spotlight



Amanda Crump – Financial Analyst

Amanda is the latest edition to the One Hop Shop. She began working for SUNY Canton in October 2016 as a Financial Analyst for Student Accounts. She comes to SUNY from a 15-year career in the Retail Banking Industry most recently a Branch Manager at Key Bank. Amanda earned her Bachelor's Degree in Accounting from Everest University and her MBA from Clarkson University. She, her husband Jeff, 3 ½ year old daughter Alexis and 3 Labrador retrievers (Lily, Bailey and Kady) reside in Colton, NY. Amanda's official duties are still being assigned, but she is very excited and thankful for this opportunity and looks forward to a long and successful career with SUNY Canton.

Satisfaction Survey: Please take the time to complete our [short online customer satisfaction survey](#) for the One Hop Shop based on your recent experience. [Click here](#) for more information on the One Hop Shop and to view previous issues of this newsletter.

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