

# ONE HOP SHOP

A monthly newsletter brought to you by the offices in SUNY Canton's One Hop Shop.

## Who's in the One Hop Shop?

- ⇒ Financial Aid
- ⇒ Meal Plans & ID Cards
- ⇒ Registrar
- ⇒ Student Accounts (Billing)

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## Office Hours

Monday, 8:00 AM – 4:30 PM  
Tuesday, 8:00 AM – 4:30 PM  
Wednesday, 8:00 AM – 4:30 PM  
Thursday, 9:00 AM – 4:30 PM  
Friday, 8:00 AM – 4:30 PM  
Saturday, CLOSED  
Sunday, CLOSED

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## Important Dates!

We hope you've been having a great semester!

**Remember to always monitor your UCanWeb account and SUNY Canton email for important notices.**

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|-----------------------|---|
| Monday, October 30    | • Winter 2017: Class Schedule Available - Advising Period Begins        |
|                       | • Spring 2018: Class Schedule Available - Advising Period Begins        |
|                       | • Spring 2018: Excelsior Scholarship Application Opens                  |
| Friday, November 3    | • FAFSA Friday @ Halford Lobby (NOON-1PM)                               |
| Monday, November 6    | • Winter 2017: Registration Period Begins                               |
| Tuesday, November 7   | • Election Day  |
| Friday, November 10   | • FAFSA Friday @ Chaney Lobby (NOON-1PM)                                |
|                       | • OPEN HOUSE  |
| Sunday, November 11   | • Veteran's Day   |
| Monday, November 13   | • Spring 2018: Registration Period Begins (Continuing Students)         |
| Friday, November 17   | • Fall 2017: Last Day to Withdraw (4 PM)                                |
|                       | • FAFSA Friday @ Campus Store Area (NOON-1PM)                           |
|                       | • Fall 2017: Residence Halls Close (6 PM)                               |
| Saturday, November 18 | • SUNY Financial Aid Day @ SUNY Potsdam                                 |
| Monday, November 20   | • Fall 2017: Thanksgiving Break Week / No Classes All Week              |
| Thursday, November 23 | • OFFICE CLOSED: Thanksgiving Holiday                                   |
| Friday, November 24   | • OFFICE CLOSED: Thanksgiving Holiday                                   |
| Sunday, November 26   | • Fall 2017: Residence Halls Re-Open                                    |
| Monday, November 27   | • Spring 2018: Registration Period Begins (Transfer & ReAdmit Students) |
| Thursday, November 30 | • Fall 2017: Deadline to Apply to Graduate                              |

NOTE: There are financial aid lab open hours in the One Hop Shop every Monday and Tuesday from 1 PM – 3 PM.

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## The last Day to Withdraw

Students who receive all failing grades at midterms will be notified about the possible impact on their financial aid status. Before dropping any course you should consult both your Academic Advisor and the Financial Aid Staff. Our staff will review your account to see how changes to your schedule may impact your current and future financial aid eligibility. Don't assume because a friend was told they would be okay that your

account will be too. The impact on your student account may be different than it is for other students. Different aid has different requirements for maintaining eligibility. **Friday, November 17<sup>th</sup> is the last day to withdraw** and paperwork must be submitted by 4 PM.

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## Excelsior Scholarship Application is now Open for Spring 2018

The [Excelsior Scholarship Application](#) for the Spring 2018 semester is now open. If you are already a recipient of the Excelsior Scholarship for the Fall 2017 semester, then you do not need to complete the application for spring. This scholarship can cover the entire cost of your tuition, minus any other scholarships and grants, plus it locks you in at last years' lower tuition rate. The Spring 2018 application **deadline is Saturday, December 2, 2017**.

Who should apply?

- New Students.
- Students who caught up on credits during Fall 2017 to meet the credit requirement.
- Students who missed the Fall 2017 application deadline.
- View the [full list of criteria](#) from HESC.

If you have any questions or concerns about your eligibility for this program, please contact the One Hop Shop for guidance.

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## Should you attend Winterterm?

- REGISTRATION – Opens on Monday, November 7<sup>th</sup>. Deadline is Thursday, December 21<sup>st</sup>.
- BILLING – Opens on Monday, November 7<sup>th</sup>. Deadline is Thursday, December 21<sup>st</sup>.
- FINANCIAL AID – Review begins Monday, November 14<sup>th</sup>.
- CLASSES – Begin on Wednesday, December 20<sup>th</sup> and end on Friday, January 19, 2018.

### Do you have academic progress issues?

Winterterm is a great time to make up credits, help improve your gpa, repeat any classes and improve a grade. View the [Satisfactory Academic Progress Guidelines](#) for financial aid and compare to your transcript to see if you are on target. Remember that Financial Aid has separate guidelines from the [Academic Performance standards](#).

### Are you on track to graduate on-time?

Winterterm can help you stay on track and even get ahead or graduate early.

### How can you pay for the extra cost?

Financial Aid staff will review [eligibility](#) automatically for any student who schedules a Winterterm course. If you are eligible for any additional aid as a result of the extra Winterterm costs, we will notify you by email to your SUNY Canton email account about any additional eligibility. You must respond to that email to increase any existing financial aid. You may use any expected refund for the upcoming Spring 2018 semester to pay for Winterterm costs providing you have completed all billing & financial aid paperwork (be sure to check the box on your spring billing forms to allow payment of a prior balance due to cover any winter charges). Winterterm bills are due Thursday, December 21<sup>st</sup>.

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## Time to think about Spring 2018

Use the following list to help you ensure you've done everything you need to for the Spring 2018 semester.

- ✓ Meet with your Academic Advisor.
- ✓ Schedule all spring semester courses in UCanWeb.
- ✓ Complete all missing financial aid requirements.
- ✓ Resolve any holds on your student account.
- ✓ Pay any past-due balance on your student account.
- ✓ Submit your required billing forms.

We plan to send out billing notifications for the upcoming Spring 2018 semester just before thanksgiving break. All courses you schedule should be applicable to your current degree program or it can impact your financial aid eligibility. See the Financial Aid staff if you have any questions or concerns about your academic plans. Spring 2018 bills will be due on Friday, January 5, 2018.

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## 2018-2019 Academic Year – It's FAFSA Time!

The FAFSA opened on October 1<sup>st</sup>. Use this FAFSA year to apply for financial aid for the Summer 2018, Fall 2018, and Spring 2019 semesters. Remember due to changes last year you no longer have to wait for your or your parents' taxes to be filed, just use the one you filed for 2016 earlier this year.

### Got questions?

Look for our table on FAFSA Friday's to help get your questions answered and feel free to stop into the One Hop Shop anytime.

### Need help?

Hands-on computer assistance is available in the Financial Aid Lab, located in the One Hop Shop on Mondays and Tuesdays from 1 PM to 3 PM.

### Why is it important to file early?

There is limited financial aid available and the sooner you apply the more likely you are to receive it. Recommended filing deadline is January 1<sup>st</sup>!

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## Staff Spotlight



### Morgan Newtown, Office Assistant 1 – Student Service Center

Morgan Newtown started working as an Office Assistant 1 in the One Hop Shop in May. Morgan is responsible for providing customer service and assisting students with questions about their student account or financial aid. She graduated from Massena Central High School and attended SUNY Canton in 2006-2007. Morgan enjoys inspiring others and helping anyone she can. She volunteers working with Autistic children at her church. She loves music and making others laugh.

“Be the person that makes others feel special. Be known for your kindness and grace.” - unknown

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**Satisfaction Survey:** Please take the time to complete our [short online customer satisfaction survey](#) for the One Hop Shop based on your recent experience. [Click here](#) for more information on the One Hop Shop and to view previous issues of this newsletter.

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