HSMB 317 Current Challenges in Health Care

CIP Code: 510701

Created by: Vicki Perrine
A. **TITLE:** Current Challenges in Health Care

B. **COURSE NUMBER:** HSMB 317

C. **CREDIT HOURS** (Hours of Lecture, Laboratory, Recitation, Tutorial, Activity):
   
   # Credit Hours: 1  
   # Lecture Hours: 0 per week  
   # Lab Hours: 0 per week  
   Other: 0 per week

   Course Length: 7 weeks

D. **Writing Intensive Course:** No

E. **GER CATEGORY:** None  
   Does course satisfy more than one GER category? If so, which one? N/A

F. **SEMESTER(S) OFFERED:** Fall and Spring

G. **COURSE DESCRIPTION:** The course is designed to provide students with an understanding of the current challenges in health care that impact health care access, cost, quality and patient experiences. The students will analyze factors that are prevalent in managing and reshaping the health care delivery system.

H. **PRE-REQUISITES:** HSMB 101- Introduction to Health Services Management or permission of the instructor.

   **CO-REQUISITES:** None

I. **STUDENT LEARNING OUTCOMES:**

<table>
<thead>
<tr>
<th>Course Student Learning Outcome [SLO]</th>
<th>PSLO</th>
<th>GER</th>
<th>ISLO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identify the workforce challenges that impact the healthcare industry.</td>
<td>Discuss how global health issues affect the U.S. healthcare system.</td>
<td>N/A</td>
<td>ISLO 4: Social Responsibility: GL</td>
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<tr>
<td>Interpret the impact healthcare quality has on economic stability of healthcare organizations.</td>
<td>Analyze alternative management solutions in healthcare related problems and challenges.</td>
<td>N/A</td>
<td>ISLO 2: Critical Thinking (PS)</td>
</tr>
</tbody>
</table>
**Explain the factors that negatively effect healthcare managers in their ability to financially sustain their healthcare organization.**

**Describe the framework in which healthcare services are produced, coordinated, consumed, and reimbursed.**

**Analyze solutions to the top challenges healthcare leaders experience.**

**Analyze alternative management solutions in healthcare related problems and challenges.**

<table>
<thead>
<tr>
<th>KEY</th>
<th>Institutional Student Learning Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISLO #</td>
<td>ISLO &amp; Subsets</td>
</tr>
</tbody>
</table>
| 1 | Communication Skills  
Oral [O], Written [W] |
| 2 | Critical Thinking  
Critical Analysis [CA], Inquiry & Analysis [IA], Problem Solving [PS] |
| 3 | Foundational Skills  
Information Management [IM], Quantitative Lit./Reasoning [QTR] |
| 4 | Social Responsibility  
Ethical Reasoning [ER], Global Learning [GL], Intercultural Knowledge [IK], Teamwork [T] |
| 5 | Industry, Professional, Discipline Specific Knowledge and Skills |

**J. APPLIED LEARNING COMPONENT:**  
Yes______ No____x____

If yes, select one or more of the following categories:

- Classroom/Lab____
- Civic Engagement____
- Internship____
- Creative Works/Senior Project____
- Clinical Practicum____
- Research____
- Practicum____
- Entrepreneurship____
Service Learning  
(program, class, project)  
Community Service  

K. TEXTS: No textbook required  

L. REFERENCES:  
4. Various Healthcare websites  

M. EQUIPMENT: None  

N. GRADING METHOD: A-F  

O. SUGGESTED MEASUREMENT CRITERIA/METHODS:  
Discussion Boards  
Assignments  
Final Exam  

P. DETAILED COURSE OUTLINE:  

I. Financial Challenges  
- Increasing costs for staff, supplies  
- Reducing operating costs  
- Reimbursement  

II. Health Equity and Access to Care  
- Racial Disparity  
- Gaps in care  

III. The Promise and Pitfalls of Technology  
- Using healthcare data to improve outcomes  
- Telemedicine  

IV. Personnel Shortages  
- RN’s, Technicians, Therapists, PCP’s  

V. Behavioral Health Shortfalls  
- Increased and ongoing investment into behavioral health services  

VI. Know your Patients / Consumerism  
- Privacy  
- Pt. satisfaction  
- Cost transparency  

VII. Delivery of Care  
- Expansion of Virtual Health
- Shift site of care to the community and home health
- Care Anywhere

Other Topics:
- Patient safety and quality
- Governmental mandates
- Physician-hospital relations
- Population health management
- Reorganization - mergers, acquisition, restructuring
- Health Equity and Access to Care

Q. LABORATORY OUTLINE: None