

Information Services – Institutional Non-Academic Assessment Cycle

Objectives (Goals)	Institutional Goals	Outcome	Assessment Cycle of Institutional Goals
Infrastructure and Security: Provide a robust, reliable, and secure infrastructure to enhance the institution's business and academic functions.	Promote Academic Excellence (2)	Availability	2022-2023
	Improve Operational Effectiveness (1,3)	Improvements	2022-2023
Operational Excellence: Leverage existing, emerging, and innovative technologies to drive operational efficiencies, improve business processes, reduce costs, and support data-driven decisions.	Improve Operational Effectiveness (1,2,3,4)	Fiscal Responsibility	2022-2023
	Focus on Sustainability (3)	Automation	2023-2024
	Focus on Sustainability (3)	Security	2023-2024
Learning-centered Institution: Enhance technology resources in support of classroom and remote teaching / learning, student retention, and student success.	Promote Academic Excellence (2,4)	Access	2022-2023
	Create a Robust, Active & Enriching Campus Life (3)	Customer Service	2024-2025
Staff Development: Create and foster a culture of collaboration, engagement, assessment, and continuous improvement. Support IS staff professional development, retention, and diversity in hiring.	Enhance Diversity & Welcome (2,3)	Staffing	2023-2024
	Create a Robust, Active & Enriching Campus Life (2,4)	Professional Development	2024-2025