

What was assessed? Student learning outcomes list:

- PSLO 1 Communicate
 - Communicate clearly, concisely, and correctly in the written, spoken, visual, and electronic form that fulfills the purpose and meets the needs of audiences.
- ISLO Communication & Critical Thinking

Where were outcomes assessed?

PSLO 1 Communicate

- CITA 163 SURVEY OF INFORMATION TECHNOLIGY
- CITA 202 Computer User Support Concepts and Skills
- CITA 204 Systems Analysis and Design

ISLO Communication

- Spring 2017: CITA 163/202/204
- Fall 2017: CITA 163

ISLO Critical Thinking

- Spring 2017: CITA 152/171/220/250
- Fall 2017: CITA 152/171/220



How was the assessment accomplished?

- Student work assessed:
 - Quizzes and exams
 - Oral/visual presentations
 - Individual/group projects
- Measurement strategy:
 - Applicable rubrics used for presentations and projects
 - % of questions answered correctly on quizzes and exams
- Sample size:
 - All students who take the designated assessed courses



Assessment results: What have the data told us?

- PSLO 1 Communicate
 - exceeded
- ISLO Communication
 - exceeded
- ISLO: Critical Thinking
 - met



Data-driven decisions: How the program has or plans to "close the loop" based on these results.

- Revise the course curriculum to better align with the program according to the new ISLO
- Continue to revise the related courses to better align with the current PSLOs



What resources were used or have been requested to close the loop?

- Expect to have enhanced network and lab environment along with the new Cybersecurity program
- Need student worker/intern to monitor and support labs beyond ISA

