



 **SUNY CANTON**

Information Technology B.Tech. Program
Canino School of Engineering Technology
Fall 2016 Assessment Report



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What was assessed? Student learning outcomes list:

- *SLO 1 – Communicate*
 - *Communicate clearly, concisely, and correctly in the written, spoken, visual, and electronic form that fulfills the purpose and meets the needs of audiences*
- *SLO 2 – Documents & Information*
 - *Interpret, produce, and present work-related documents & information effectively and accurately*
- *SLO 3 – Tools*
 - *Use a variety of computer hardware and software and other technological tools appropriate and necessary for the performance of tasks*
- *SLO 4 - Interaction*
 - *Interact with others in groups or teams in ways that contribute to effective working relationships and the achievement of goals*



What was assessed? Student learning outcomes list: (cont.)

- *SLO 5 – Analyze & Resolve Problems*
 - *Analyze and resolve information technology related problems through the application of systematic approaches*
- *SLO 6 – Adapt to New Situations*
 - *Adapt to new situations and demands by applying and/or updating his/her knowledge and skills*
- *SLO 7 – Concentration Knowledge & Skills*
 - *Master essential knowledge and skills within a designated concentration area*



Where were outcomes assessed?

- *SLO 1 - Communicate*

CITA 163, ENGL 102, CITA 204, SOET 361, CITA 460, SOET 477, CITA 480

- *SLO 2 - Documents & Information*

CITA 204, SOET 361, CITA 460, SOET 477, CITA 480

- *SLO 3 - Tools*

CITA 170, CITA 171, CITA 180, CITA 215, CITA 220, CITA 221, CITA 250, CITA 310, CITA 330, CITA 460, SOET 477, CITA 480

- *SLO 4 - Interaction*

CITA 163, CITA 204, SOET 361, CITA 460, SOET 477, CITA 480

- *SLO 5 - Analyze & Resolve Problems*

CITA 204, CITA 250, SOET 361, CITA 460, SOET 477, CITA 480

- *SLO 6 - Adapt to New Situations*

CITA 204, SOET 361, CITA 330, SOET 477, CITA 480

- *SLO 7 - Concentration Knowledge & Skills*

Program Electives



How was the assessment accomplished?

- Student work assessed:
 - Quizzes
 - Midterm and final exams
 - Hands-On Labs
 - Oral presentations
 - Term papers
 - Group projects
- Measurement strategy:
 - % of questions answered correctly on quizzes and midterm/final exams
 - rubrics used for hands-on labs, oral presentations, term papers and group projects
- Sample size:
 - All students



SLO 1 - *Communicate*

Actual assessment data

SLO 1 - Communicate clearly, concisely, and correctly in the written, spoken, visual, and electronic form that fulfills the purpose and meets the needs of audiences.

	Measures	Not Met		Met		Exceeded			
	<u>N</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>		
All Courses	6	0	0%	2	33%	4	67%		
CITA 480	3	0	0%	0	0%	3	100%		
SOET 477	3	0	0%	2	67%	1	33%		



SLO 2 - Documents & Information

Actual assessment data

SLO 2 - Interpret, produce, and present work-related documents & information effectively and accurately.									
	Measures	Not Met		Met		Exceeded			
	<u>N</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>		
All Courses			#DIV/0!		#DIV/0!		#DIV/0!		
No Measures									



SLO 3 - Tools

Actual assessment data

SLO 3 - Use a variety of computer hardware and software and other technological tools appropriate and necessary for the performance of tasks.

	Measures		Not Met		Met		Exceeded		No Findings	
	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>
All Courses	70		0	0%	48	69%	3	4%	19	27%
CITA 171	28		0	0%	11	39%	0	0%	17	61%
CITA 220	24		0	0%	24	100%	0	0%	0	0%
CITA 221	2		0	0%	0	0%	0	0%	2	100%
CITA 310	2		0	0%	1	50%	1	50%	0	0%
CITA 460	9		0	0%	9	100%	0	0%	0	0%
CITA 480	1		0	0%	0	0%	1	100%	0	0%
SOET 477	4		0	0%	3	75%	1	25%	0	0%



SLO 4 - *Interaction*

Actual assessment data

SLO 4 - Interact with others in groups or teams in ways that contribute to effective working relationships and the achievement of goals.

	Measures	Not Met		Met		Exceeded			
	<u>N</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>		
All Courses	1	0	0%	0	0%	1	100%		
CITA 480	1	0	0%	0	0%	1	100%		



SLO 5 - Analyze & Resolve Problems

Actual assessment data

SLO 5 - Analyze and resolve information technology related problems through the application of systematic approaches.

	Measures	Not Met		Met		Exceeded			
	<u>N</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>		
All Courses	9	0	0%	7	78%	2	22%		
CITA 460	6	0	0%	6	100%	0	0%		
CITA 480	2	0	0%	0	0%	2	100%		
SOET 477	1	0	0%	1	100%	0	0%		



SLO 6 - *Adapt to New Situations*

Actual assessment data

SLO 6 - Adapt to new situations and demands by applying and/or updating his/her knowledge and skills.

	Measures	Not Met		Met		Exceeded			
	<u>N</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>		
All Courses	4	0	0%	2	50%	2	50%		
CITA 480	2	0	0%	0	0%	2	100%		
SOET 477	2	0	0%	2	100%	0	0%		



SLO 7 - Concentration Knowledge & Skills

Actual assessment data

SLO 7 - Master essential knowledge and skills within a designated concentration area.							
	Measures	Not Met		Met		Exceeded	
	<u>N</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>
All Courses	1	0	0%	0	0%	1	100%
CITA 342	1	0	0%	0	0%	1	100%



Assessment results: What have the data told us?

- *SLO 1 - Communicate*

1/3 met, 2/3 exceeded

- *SLO 2 - Documents & Information*

No measures

- *SLO 3 - Tools*

69% met, 4% exceeded, 27% no findings

- *SLO 4 - Interaction*

100% exceeded



Assessment results: What have the data told us? (cont.)

- *SLO 5 - Analyze & Resolve Problems*
78% met, 22% exceeded
- *SLO 6 - Adapt to New Situations*
50% met, 50% exceeded
- *SLO 7 - Concentration Knowledge & Skills*
100% exceeded



Data-driven decisions: How the department has or plans to “close the loop” based on these results.

- Revise the related courses including the course outlines to better align with the student learning outcomes



What resources were used or have been requested to close the loop?

- Individual faculty time revising within a course
- Program and department faculty time making revisions spanning more than one course or adjusting the curriculum



What changes would you make to the Assessment Process?

- Collect data directly from students too.

