

Non-Academic Assessment Committee Meeting
2PM, Wednesday, Jan. 12, 2022
Teams Meeting

Present: Ed Smith, Lashawanda Ingram, Erin Lassial, Andrew Fitch, Sara Hartman, Sean Conklin, Sarah Todd, Kristen Roberts, Johanna Lee

Absent: Derek Converse, R.J. Thayer, Kirk Jones

- A. Introduction of new NAAC member, Sara Hartman. Sara is joining us to represent Advancement division. Welcome Sara!
- B. Mid-year review of the Executive Summary
 1. Additional member (Advancement division)
 2. Update the Annual Cycle to remove mid-year findings: Folks are asked to continue with the May, August, and September dates, but we will no longer be asking areas to do mid-year findings in January. Areas are encouraged to keep this up on their own, yet the committee will not be reviewing them. Erin proposed that we continue to schedule the drop-in sessions for assistance and schedule them around due dates in the cycle. It was agreed this was a good idea.
 3. Review and updates on Measures and Findings: More assessment plans are being aligned to benchmarks concerning attitudes, perceptions, and beliefs of students. In addition, other areas are aligning to the strategic goals of the institution.
- C. Drop-in sessions and status of this year's assessment plans
 1. It was agreed by the members that these sessions were helpful. They offered an opportunity for folks to build community and conversation around the development of their plans. These walk-in sessions will continue and be scheduled around critical dates in the cycle.
 2. Johanna noted many plans have been completed, yet some are still outstanding. Please reach out to colleagues in your area and/or encourage completion during division or departmental meetings.
- D. SUNY Student Satisfaction Survey (SSS) results: Sarah Todd
 1. Sarah reviewed the results of the recent SSS along with context and a brief history of this particular survey. Results were discussed and explanations and context provided. Highlights included:
 - a. The low response rate of 15% is presumed to be due, in part, to COVID. The results therefore are based on the responses of 438 students out of an eligible 2,850.
 - b. The results of the survey are similar to past years that this survey was administered. The survey given in 2018 provided results that were very different from other years and so do not provide a very good comparison.
 2. Sarah asked the group their opinion on including in-house surveys and results on her webpage as a way to make them more accessible both for Middle States and members of the campus community. The group agreed having them accessible was a good idea.