

One-Hop Shop Financial Aid, Registrar Billing (Student Accounts)

August 2023
Newsletter

Office Hours

Monday	8:00 a.m.—4:30 p.m.
Tuesday	8:00 a.m.—4:30 p.m.
Wednesday	8:00 a.m.—4:30 p.m.
Thursday	9:00 a.m.—4:30 p.m.
Friday	8:00 a.m.—4:30 p.m. 8:00 a.m.—4:00 p.m. (through 8/11)

Important Dates

Tuesday, August 1st	Fall	RSVP for Commencement Begins for December Graduates
Friday, August 4th	Fall	Bills Due
Saturday, August 5th	Fall	Saturday Visit Day
Monday, August 7th	Fall	Late Payment fees assessed for unprocessed Fall bills
Monday, August 21st	Fall	New Resident Students Check into Residence Halls
Tuesday, August 22nd—Wednesday August 23rd	Fall	New Student Orientation
Wednesday, August 23rd	Fall	Returning Resident Students Check into Residence Halls
Thursday, August 24th	Fall	Classes Start
Monday, August 28th @ 4PM	Fall	Last Day to Late Register or Change Schedule Without Permission of Instructor/Dean. Schedule changes after this time require all signatures and a \$20 fee will be imposed
Wednesday, August 30th	Fall	Last day to drop classes w/ 100% reduction of charges



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Special points of interest

- Important dates
- Check your schedule
- Waitlist notice
- Excelsior Scholarship
- Apply for FASFA
- Billing
- Payments
- Health Insurance Waiver
- Saturday Visit Day
- Special recognition

REGISTRAR

Registrar's Office

Helpful Links

[Diploma Replacement](#)

[Residency](#)

[Part Time Non Degree Students](#)

[Transcript Requests](#)

[Withdrawing](#)

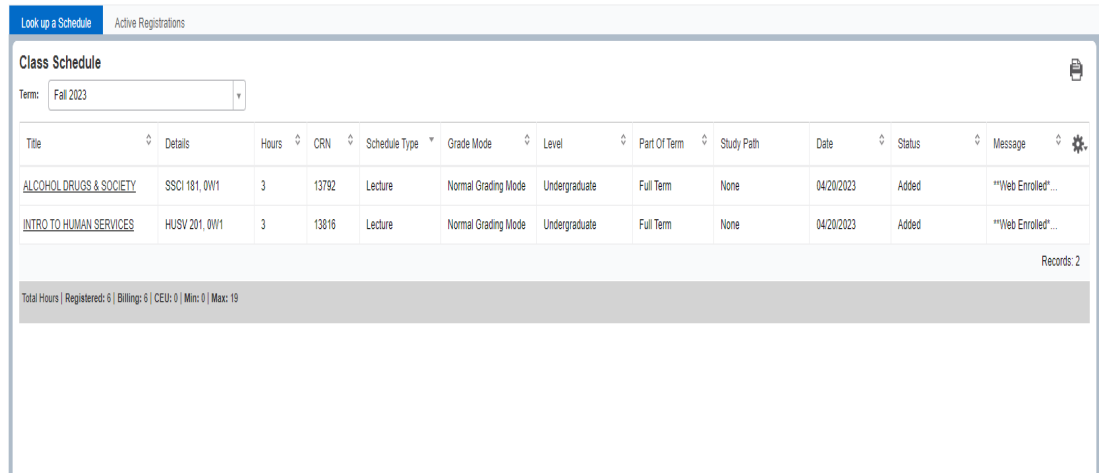
Contact Us:

315-386-7616

registrar@canton.edu

Verify your class schedule in UCanWeb

Go back in to UCanWeb and make sure your schedule is what you expect. There have been some adjustments since the class schedule was published in April. In particular, make sure you know when and where your in-person classes are.



The screenshot shows the 'Class Schedule' interface in UCanWeb. At the top, there are tabs for 'Look up a Schedule' and 'Active Registrations'. Below the tabs, the 'Class Schedule' section is visible, with a dropdown menu for the term set to 'Fall 2023'. A table lists the classes, and a summary bar at the bottom indicates 'Total Hours | Registered: 6 | Billing: 6 | CEU: 0 | Min: 0 | Max: 19'.

Title	Details	Hours	CRN	Schedule Type	Grade Mode	Level	Part Of Term	Study Path	Date	Status	Message
ALCOHOL DRUGS & SOCIETY	SSCI 181, 0W1	3	13792	Lecture	Normal Grading Mode	Undergraduate	Full Term	None	04/20/2023	Added	**Web Enrolled**...
INTRO TO HUMAN SERVICES	HUSV 201, 0W1	3	13816	Lecture	Normal Grading Mode	Undergraduate	Full Term	None	04/20/2023	Added	**Web Enrolled**...

Records: 2

Total Hours | Registered: 6 | Billing: 6 | CEU: 0 | Min: 0 | Max: 19

NOTICE on WAITLISTS.

If you are still waiting to get into a class, it might be time to explore alternatives. If you have been moved into the class, your status will be either “Registered – Web” or simply “Registered”. Waitlisted classes do not count into your semester load until you get into them and they are not a guarantee. Reach out to the instructor or your advisor for advice on alternatives. **Waitlists will be cleared at the end of the day on Friday, August 25th** and will no longer be an option at that time. You can go to your Add/Drop Classes page on UCanWeb to do an [Online Request for an Override](#) and request permission to get into the class over the cap. If you find another option, be sure to remove yourself from the waitlist.



FINANCIAL AID

Financial Aid

Important Information:

Federal School Code:
002855

NYS HESC Codes:

Associate Degree: 3010

Bachelor Degree: 6010

Helpful Links

[Net Price Calculator](#)

[Smart Track](#)

[Excelsior Scholarship](#)

[NYS TAP](#)

For Questions

[Schedule an Appointment](#)
with one of our counselors

Contact Us:

315-386-7616

finaid@canton.edu



Excelsior Scholarship Application 2023-2024 - Apply by August 31, 2023!

The Excelsior application is open until August 31st, 2023 at midnight. To be eligible you must be a resident of New York State, family has a combined federal adjusted gross income of \$125,000 or less, plan to attend SUNY or CUNY 2 or 4 year college, & complete 30 credits per year towards their program of study. To apply, you must file your 23-24 FASFA. The, you will file your NYS TAP application for 23-24. The easiest way to apply for TAP is through the FASFA.

If you are already receiving the Excelsior scholarship you do not need to apply again.



Need Financial Aid for 2023-2024—There is still time to apply!

It's not too late to apply for financial aid, submit all applications as soon as possible and respond timely to any requests for additional information. Be sure to complete all of the following:

- ◆ Complete the FAFSA application online at studentaid.gov to apply for federal aid.

NYS Residents Only

- ◆ Complete the NYS TAP application online at hesc.ny.gov. You can link directly to this website from the confirmation page after completing the FAFSA application online.
- ◆ Submit the Excelsior Scholarship application at www.hesc.com/excelsior to apply for additional tuition assistance. This may cover the full cost of your tuition only. Be sure to apply by the deadline—August 31, 2023.



All students should be checking UCanWeb and Canton email regularly to make sure they have completed any missing requirements for their financial aid. Even if you think you have done everything please check periodically as new requirements can pop up anytime during the process.



Fall 2023 Refunds:

Refunds for Fall 2023 will begin to be issued the week of September 25, 2023.



Contact the One Hop Shop at 315-386-7616 with any questions!

Federal
Student
Aid

@FAFSA

EVERYTHING YOU NEED TO KNOW

Fall Billing 2023

Are you ready for your fall semester bill?

(Bill notifications will be sent to your SUNY Canton email!)

1. Schedule all of your fall semester courses. Remember, waitlisted courses **do not count** toward your registered hours.
2. Notify the financial aid office if you are changing from Full-Time to Part-Time (or vice versa).
3. Complete the housing application or apply for release. https://www.canton.edu/residence_life/forms.html
4. Complete all missing financial aid requirements.
5. Resolve any holds on your student account.
6. Submit any missing academic transcripts.
7. Check your SUNY Canton email for important notices.

Payment Options

PAPER CHECK: Make check payable to 'SUNY Canton' in U.S. funds. Be sure to include the student's SUNY Canton ID Number on the check. Mail payments to the Student Service Center.

ONLINE: Pay by credit card or electronic withdrawal from a checking or savings account online in [Transact Payments Portal](#) | [Parent / Authorized Payer Access](#).

PAYMENT PLAN: SUNY Canton has partnered with Transact Payments; this plan allows you to pay the balance of your bill over a 4 or 5 month period for the semester, depending on when the plan is set-up. The enrollment fee is \$35/semester. Students can enroll through [UCanWeb](#). For questions about the payment plan, contact a representative at 877-821-0625.

INTERNATIONAL PAYMENTS: SUNY Canton has partnered with [Flywire](#) to provide international students with an easy and secure method for sending international payments. Or pay online by credit card or electronic withdrawal from a checking or savings account online in [Transact Payments Portal](#)

Health Insurance Waiver

**The Medical Insurance Waiver opened on June 26th
& closes on September 22nd.**

The Waiver can be completed on UCanWeb and must be submitted by the second week of classes in order to have the health insurance charge removed from the student's bill. Part-time students may also purchase health insurance, but need to request the insurance by emailing jamesm@canton.edu.

Billing Office (Student Accounts)

Student Refunds are issued through BM Technologies (BMTX). Make sure you have your bank account preference set up to avoid delays & have your refund automatically deposited into your account within 24—48 hours.

Parent Refunds are mailed in a paper check format only.

Helpful Links

[Selecting a Refund Preference](#)

[Tuition and Fees](#)

[Withdrawing](#)

[Liability](#)

Contact Us:

315-386-7616

billing@canton.edu



ANNOUNCEMENTS & SPECIAL EVENTS



Admissions Saturday Visit Day

Saturday, August 5th, 10AM—1PM

Come visit our Admissions Office on Saturday, August 5th and get the opportunity to speak with a financial aid representative during your visit. Staff will be available in Wicks Hall 021 from 10am-1pm.

Please join us in welcoming two new staff to our One Hop Shop team!

Suzanne Davis - Financial Aid Director

Suzanne comes to us from Clarkson University where she had over 20 years experience within the realm of Financial Aid. During her time at Clarkson, she held positions of Assistant Director of Financial Assistance & Director of Financial Assistance prior to her promotion to the Director of the Student Administrative Services. In this position, she was responsible for the overall management of the areas of Registrar, Bursar, Student Service Representatives, and University Reservations including coordination with Financial Aid within SAS and with the University.

We are very excited to have Suzanne's knowledge, skill set and leadership in our Financial Aid Office! Suzanne can be reached at daviss@canton.edu or by calling the One Hop Shop at 315-386-7616.

Eden Terrell—Assistant Registrar

Eden comes to us after being the registrar for a fully online K-12 school.

She will be assisting with course scheduling and changes, cross-registration, residency, certification of TAP and Excelsior and reports out to the Clearinghouse.

Eden can be reached at terrelle@canton.edu or 315-386-7616.

SATISFACTION SURVEY:

Please take the time to complete our [short online customer satisfaction survey](#) for the One Hop Shop based on your recent experience. [Click here](#) for more information on the One Hop Shop and to view previous issues of this newsletter.

One Hop Shop, 0012 Miller Campus Center
(315) 386-7616

billing@canton.edu; finaid@canton.edu; registrar@canton.edu