

One-Hop Shop Financial Aid, Registrar Billing (Student Accounts)

May 2023
Newsletter



Office Hours:

Summer Hours (May 15—Aug. 11):

Monday	8:00 a.m.—4:30 p.m.	Monday	8:00 a.m.—4:00 p.m.
Tuesday	8:00 a.m.—4:30 p.m.	Tuesday	8:00 a.m.—4:00 p.m.
Wednesday	8:00 a.m.—4:30 p.m.	Wednesday	8:00 a.m.—4:00 p.m.
Thursday	9:00 a.m.—4:30 p.m.	Thursday	9:00 a.m.—4:00 p.m.
Friday	8:00 a.m.—4:30 p.m.	Friday	8:00 a.m.—4:00 p.m.

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Important Dates:

Monday, May 1st	Fall	Registration Period for Fall Semester Begins – Transfer & Readmitted Students
Friday, May 5th	Fall	Last day for Refunds of Enrollment Deposits
Friday, May 5th	Spring	Classes End
Monday, May 8th—Friday, May 12th	Spring	Final Exam Week
Friday, May 12th	Fall	Registration Period for Fall Semester Ends – \$50 fee imposed after this date/time
Saturday, May 13th	Spring	Commencement
Saturday, May 13th — 3:00 p.m.	Spring	Residence Halls Close—Students have 24 hours to vacate halls after completing their last Final Exam, unless they are seniors
Monday, May 15th — 2:00 p.m.	Spring	Final Grades are available for Students
Friday, May 19th	Spring	Semester Ends
Monday, May 29th	Summer	Memorial Day — Closed

Special points of interest:

- Important dates
- Summer 2023 courses
- Registration for Fall 2023 schedule
- Summer Aid
- 23-24 Award Packages
- Apply for Scholarships
- Billing
- Refund Options
- Payments

REGISTRAR OFFICE

Helpful Links:

[Diploma Replacement](#)

[Residency](#)

[Part Time Non Degree Students](#)

[Transcript Requests](#)

[Withdrawing](#)

Contact Us:

315-386-7616

registrar@canton.edu

COMMENCEMENT!!

Find all the details on the commencement ceremony on the [commencement website](#). We can't wait to celebrate with you!

For graduates, your transcripts will indicate Degree Awarded by May 24, 2023. Diplomas are mailed soon after that and should arrive to you during the first part of June.

SUMMER COURSES

Catch up or get ahead! Summer courses start on June 1, with some starting as late as July 13. See the Browse Classes link on [UCanWeb](#) to find the course listings. You must sign up for them by the day that they start. SUNY Canton students can apply to use Financial Aid for summer courses by filling out a [Summer Aid Application](#). Talk to your advisor about whether summer courses are right for you.

REGISTRATION FOR FALL 2023

Continuing students must sign up for Fall 2023 by 4 PM on May 12, 2023 or pay a \$50 late fee.

Reach out to your Faculty Advisor, your Dean's Office, or the Advising Center for assistance in course selection and take care of it before final exams are over.

TRANSFERRING OUT?

You can order your transcript now for delivery after final grades are posted. [See details on how](#) to place an order through our transcript servicer, Parchment, for electronic delivery to your next campus or your new employer.

FINANCIAL AID

Financial Aid Office:

Federal School Code 002855
NYS HESC Code—Associates 3010
NYS HESC Code—Bachelors 6010
Helpful Links
[Net Price Calculator](#)
[Smart Track](#)
[Excelsior Scholarship](#)
[NYS TAP](#)

[Schedule](#) an Appointment with one of our counselors!
Contact Us:
315-386-7616
finaid@canton.edu

Summer Financial Aid

If you are registering for summer school and want to see what Financial Aid might be available to you please make sure you have the 2023-24 FAFSA completed and any required documents we needed in addition to the Summer Aid Application. If a student is returning for Fall semester they must be registered for classes for Fall. The summer aid application and additional information about summer aid can be found here https://www.canton.edu/fin_aid/summer_aid.html.

2023-24 Award Packages

We have begun creating award packages for students who filed their 23-24 FAFSA. Please keep an eye on your emails to know when your package available and don't forget to accept or decline your awards in UCanWeb.

Apply for Scholarships

Don't forget you can apply for SUNY Canton scholarships also. All students receive a link each year to the SUNY Canton scholarship application by email. If you received this and did not yet apply, it is suggested that you do so to be in the mix for possible awarding. You can also link to the Application here <https://www.canton.edu/admissions/scholarships.html>

Virtual Drop-In Days, 5/15/23-5/18/23, 4 PM—7 PM

Financial Aid Counselors will be available virtually to assist current, future and prospective students with questions regarding financial aid from 4 PM—7 PM, Monday, May 15th through Thursday, May 18th. If you are interested, please register with our Admissions team at <https://www.canton.edu/admissions/dropin>

New Financial Aid Director!

Please join me in welcoming our new Financial Aid Director, Suzanne Davis! Suzanne comes to us from Clarkson University with over 25 years of experience in higher education assisting students in various positions including Director of Student Administrative Services and most recently Director of Academic Affairs Operation. We are excited to have Suzanne as part of the One Hop Shop Team!

Billing

Session I & II, classes begin June 1: Bill due by 3 PM June 1

Session III, classes begin July 13: Bill due by 3 PM on July 13*

*Students registered for BOTH Summer Session I or II courses as well as Summer Session III courses will have a billing deadline of June 1 at 3 PM regardless of their Session III courses starting at a later date.

Failure to have your bill processed by the billing due date may result in a \$40 late fee and your course schedule being dropped.

You are not officially registered for a semester until your bill is processed.

Set Up Your BankMobile Account

The first Fall refunds will be processed the 4th week of classes! SUNY Canton uses a third-party to processor—BankMobile Disbursements—to process all student refunds. A personal code will be mailed to your home address. It will be in a green envelope. Once you have your code, Follow these steps:

1. **Visit** refundselection.com
2. **Enter** your unique Personal Code
3. **Select** how you'd like to receive your money
4. **Complete** your profile.

Don't have a Personal Code?

Go to refundselection.com & request one.

Payments

ONLINE: Pay by credit card or electronic withdrawal from a checking or savings account online in [Transact Payments Portal](#) | [Parent / Authorized Payer Access](#).

PAPER CHECK: Make check payable to 'SUNY Canton'. Be sure to include the student's 9 digit Banner ID. Remit payment to SUNY Canton, 34 Cornell Drive, MCC Room 012, Canton, NY 13617

INTERNATIONAL PAYMENTS: SUNY Canton has partnered with [Flywire](#) to provide international students with an easy and secure method for sending international payments. Or pay online by credit card or electronic withdrawal from a checking or savings account online in [Transact Payments Portal](#).

SATISFACTION SURVEY:

Please take the time to complete our [short online customer satisfaction survey](#) for the One Hop Shop based on your recent experience. [Click here](#) for more information on the One Hop Shop and to view previous issues of this newsletter.

One Hop Shop, 012 Miller Campus Center
(315) 386-7616

billing@canton.edu; finaid@canton.edu; registrar@canton.edu

Billing Office (Student Accounts)

Student Refunds are issued through BankMobile Disbursements (BMTX).

Make sure you have your bank account preference set up to avoid delays!

Parent Refunds are mailed in a paper check format only.

Helpful Links:

[Selecting a Refund Preference](#)

[Tuition and Fees](#)

[Withdrawing](#)

[Liability](#)

Contact Us:

315-386-7616

billing@canton.edu

