

One-Hop Shop Financial Aid, Registrar Billing (Student Accounts)



Office Hours:

Monday	8:00 am—4:30 pm
Tuesday	8:00 am—4:30 pm
Wednesday	8:00 am—4:30 pm
Thursday	9:00 am—4:30 pm
Friday	8:00 am—4:30 pm

Important Dates:

Monday, Oct. 2nd @ 4 pm	Fall	Last Day to Withdraw from First 7 week Courses
Monday, Oct. 9th	Fall	Open House
Thursday, Oct. 12th— Friday, Oct. 13th	Fall	Fall Break: No Classes Residence Halls Remain Open
Monday, Oct. 16th	Fall	Second 7 week Courses begin
Tuesday, Oct. 17th @ 12pm	Fall	Midterm Grades Available for students
Friday, Oct. 27th	Fall	Trunk or Treat
Saturday, Oct. 28th	Fall	Saturday Visit
Monday, Oct. 30th	Fall	Spring Class Schedule Available Advising period begins.

Inside This Issue:

Registrar	2
Financial Aid	3
Student Accounts	4
Announcements & Special Events..	5

Special Points of Interest:

- Important dates
- Adding/Withdrawing courses
- Advising Week
- Transcript Requests
- 24—25 FASFA
- Midterm Grades
- Work Study Jobs
- Withdraw Liability
- Parking Tags
- Refunds/Disbursements
- Open Houses
- Saturday Visits
- Trunk—or—Treat

REGISTRAR

Adding or Withdrawing from courses

Registrar's Office:

Helpful Links

[Diploma Replacement](#)

[Residency](#)

[Part Time Non Degree Students](#)

[Transcript Requests](#)

[Withdrawing](#)

Contact Us:

315-386-7616

Attention Students:

Students have until **4pm on Friday November 17th** to change their schedule. A \$20 Course Change Fee will be charged for each application submitted.

Keep in mind that the amount of your bill and financial aid are dependent upon the number of credits you are enrolled in, while financial aid is based only on credits applicable to your degree program. Be sure to discuss the impact of any changes you are making to your schedule with the staff in the One Hop Shop.

TO ADD A CLASS: You must receive permission from the class instructor, as well as your advisor, to add a class. In addition, you will be charged a \$20 fee to add a class. Please see your Academic Dean's Office or the Registrar's Office for assistance.

TO DROP A CLASS: You will be charged a \$20 fee to drop classes. Please see your Academic Dean's Office or the Registrar's Office for assistance.

The re-calculation of financial aid: If you withdraw from any classes your financial aid will be reviewed and may be lowered. If you withdraw from all coursework, then a recalculation of all financial aid will be required. The appropriate form with all required signatures must be submitted to the Registrar's Office. Be sure to contact Financial Aid if you have concerns before adding or dropping classes.

Advising Week

Advising week begins Monday, October 30th. Now is the time to review your student account in UCanWeb. Plan to meet with your Academic Advisor to discuss Winterterm 2023 and Spring 2024 in early November. Notifications are sent to your SUNY Canton email account.

Be aware that holds are currently being placed on student accounts and meal plans for various reasons. Some reasons include failing to complete paperwork and a remaining balance due on your bill. Often these holds are designed to prevent you from scheduling your classes until the hold issue has been resolved.

Transcript Requests:

Most students use [Parchment](#) to order **official transcripts**. If your school or employer is asking for an electronic transcript, you must order through Parchment. Paper copies can also be requested directly from our office by completing and returning our [transcript request form](#).

The Registrar's Office Does Not Fax or Email Transcripts - Transcripts are an official record and we cannot provide unofficial copies of transcripts.

See [our website](#) for detailed information on transcripts.

Current students are able to view and print their **unofficial transcripts** in their UcanWeb account. Financial obligations will restrict access to unofficial transcripts and must be cleared in order to view and obtain.



FINANCIAL AID

2024-2025 FAFSA Update—

Not available until December 2023

Financial Aid:

Important Information:

Federal School Code:
002855

NYS HESC Codes:

Associate Degree: 3010
Bachelor Degree: 6010

Helpful Links:

[Net Price Calculator](#)
[Smart Track](#)
[Excelsior Scholarship](#)
[NYS TAP](#)

For Questions

[Schedule an Appointment with one of our counselors](#)

Contact Us:

315-386-7616

finaid@canton.edu

The Free Application for Federal Student Aid (FAFSA) is going to look different than it has in the past!

What is Changing?

Streamlined Application

Fewer questions when completing the 2024-2025 FAFSA and easier way to transfer tax information directly from the IRS.

Role-based Form

Individuals (student/parent/spouse) providing information on the FAFSA will see only questions related to their role.

What can you do now to prepare?

Apply for an FSA ID

Please visit studentaid.gov/fsa-id/create-account/launch

Everyone who will be providing information on the FAFSA will need a FSA ID to access the form.

FSA ID two step verification

Everyone using and FSA ID will go through a two-step verification process—set it up now!

Mark your calendar for December 2023!!

Midterm Grades—October 17, 2023

Students who receive failing grades at midterms will be notified about the possible impact on their financial aid status. Before dropping any course, you should consult both your Academic Advisor and the Financial Aid staff. The Financial Aid staff will review your account to see how changes to your schedule may impact your current and future financial aid eligibility. Impact on financial aid differs from student to student—it's important for you to reach out to Financial Aid!

Work Study Jobs Available—FAFSA Completion Corps Member

Do you have work study? FAFSA Completion Corps positions are available!!!

SUNY Canton has been awarded an AmeriCorps grant for the FAFSA Completion Corps initiative. We are looking for 5 students to become Corps members:

Under the direction of Financial Aid, these positions will support FAFSA awareness and completion efforts for high school students and adult learners, with specific interest in students in poverty, immigrant students, students experiencing or learning English as a new language, and military connected students. The Corps members will also provide the same service to college students to encourage FAFSA completion for the next academic year. Training will be provided during the Fall 2023 semester.

- Corps members must commit to 300 hours of service (expected 10 hours per week).
- At the end of your service term, Corps members will receive a [Segal AmeriCorps Education Award](#).

You can apply for the position through Handshake. More information on Handshake can be found at [Handshake Job Hunt](#). We hope to hear from you soon!



EVERYTHING YOU NEED TO KNOW

Withdrawal Liability:

Withdrawal During	Liability	Fall 2023 Semester
First Week	0%	August 24, 2023 – August 30, 2023 at 11:59 pm
Second Week	30%	August 31, 2023 - September 6, 2023 at 11:59 pm
Third Week	50%	September 7, 2023 - September 13, 2023 at 11:59 pm
Fourth Week	70%	September 14, 2023 - September 20, 2023 at 11:59 pm
Fifth Week	100%	September 21, 2023 and after

Billing Office (Student Accounts)

To receive your refund within 24–48 hours; you need to set up your banking preference with BM Technologies. Once you have set up your banking preference, your refund will be automatically deposited into your bank account.

Helpful Links:

[Selecting a Refund Preference](#)

[Tuition and Fees](#)

[Withdrawing](#)

[Liability](#)

Contact Us:

315-386-7616

billing@canton.edu



Parking Tags:

- Student Parking Tags are available for purchase and pick up in the One Hop Shop. More information can be found [here](#).
- Temporary Parking Tags can be picked up at the University Police Office.
- Employee Parking Tags will be expiring on October 31st. Please purchase your 2022-2023 tag [online](#) or in the One Hop Shop. Tags can be picked up at the University Police Office.

Your Refund & BM Technologies Disbursements

Financial Aid refunds will begin to appear in students' accounts on Friday, September 29th (pending any technical difficulties). After that, refunds will continue to be issued on a weekly basis as funds are received. The timing of your specific refund depends on the type and amount of financial aid you are receiving. If you are receiving any assistance from New York State, then your refund may not be available until mid-October at the earliest.

Make sure you set up your account with BM Technologies to avoid delays in receiving your refund. More information on the overall refund process can be found at www.canton.edu/refund.



BankMobile

ANNOUNCEMENTS & SPECIAL EVENTS

Open House— October 9th

if you are considering attending SUNY Canton, you should visit the college!! Open Houses are a great opportunity to:

- Tour the Campus
- Meet some of our Students
- Speak with Faculty
- Speak with Admissions & Financial Aid

Saturday Visit— October 28th

Saturday Visit Days are designed to make applying for an online or on-campus-program, signing up for a class, or learning about tuition payment options as simple as possible. The extended hours are designed to accommodate those who are working full time or have other obligations during the work week.

Visitors can drop-in anytime between 10 am - 1 pm, **Saturday, September 30, October 28, or December 2**. No prior registration is needed. Pre-registration can help us prepare for your visit and interests.



Trunk—or—Treat Friday, October 27th

Hosted by: The Early Childhood Program.

Look out for an email the week of October 2nd regarding online Trunk Registration Information.

SATISFACTION SURVEY:

Please take the time to complete our [short online customer satisfaction survey](#) for the One Hop Shop based on your recent experience. [Click here](#) for more information on the One Hop Shop and to view previous issues of this newsletter.

One Hop Shop, 012 Miller Campus Center
(315) 386-7616

billing@canton.edu; finaid@canton.edu; registrar@canton.edu

Next edition: November 2023

