

**Davis Health Center
SUNY Canton**

PATIENT'S BILL OF RIGHTS

This is a standard that the Davis Health Center staff embraces as part of our mission. You Have the Right to . . .

- Considerate and respectful care.
- Information regarding your diagnosis, treatment and prognosis in terms you can understand.
- All information needed to give informed consent for any procedure or treatment.
- Refuse treatment and be informed of the medical consequences.
- Expect that your personal privacy will be respected.
- Expect that your medical records will be kept confidential and will be released only with your written consent, or in case of medical emergencies, or in response to court-ordered subpoenas.
- Know the names and positions of the people involved in your care by official name tag and/or personal introduction.
- Obtain another medical opinion regarding your condition by an alternative health care provider at the Student Health Center.
- Obtain another medical opinion prior to any procedure.
- Review, with a health care provider, your SUNY Canton medical records, in accordance with policy.
- Express any concerns, grievances, or suggestions without fear of reprisal.
 - Concerns and grievances should be directed to the Health Center Director.
 - There are forms and a suggestion box available in the waiting area.

You are responsible for:

- Providing complete and honest information about your health.
- Asking questions if you do not understand your diagnosis, treatment, prognosis, or any instructions.
- Participating in your care by following recommendations.
- Keeping appointments or notifying the staff as soon as possible if unable to keep appointments.
- Being respectful of staff and other patients.
- Any charges billed to you, whether by the Health Center or a consulting lab, hospital, or physician.

The Patient's Bill of Rights is posted in the reception area, the exam rooms and on the Health Center webpage.