



Student Quick Guide to Support Technology @ SUNY Canton

For comments or questions about this document, contact:

Advising & First Year Programs

Miller Campus Center 224

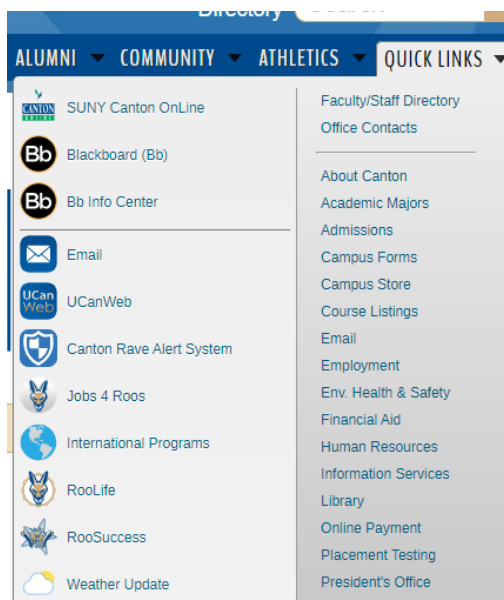
315-379-3954



advising@canton.edu



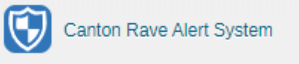

Sharon Tavernier, Director






Updated 2/2020

Most tools can be found at www.canton.edu under the **Quick Links Menu**:



<u>Resource</u>	<u>Description</u>	<u>Access</u>
<p data-bbox="196 1003 373 1035">Blackboard</p>  <p data-bbox="217 1251 354 1276">Blackboard</p>	<p data-bbox="487 951 954 1119">Blackboard is a learning management system that allows faculty to add resources for students to access online. Blackboard is used for all online course instruction /online classes.</p> <p data-bbox="487 1161 902 1360">Instructors in face-to-face courses often use Blackboard as a course supplement; posting lecture notes, study guides, online quizzes and exams, discussion boards and assignment grades.</p>	<p data-bbox="977 951 1398 982">www.canton.edu Under <i>Quick Links</i></p> <p data-bbox="977 1020 1479 1083">Login with your NetID (same as your email address) and password.</p> <p data-bbox="977 1125 1414 1188">More information about Blackboard: www.canton.edu/ol/bb.html</p> <p data-bbox="977 1230 1390 1293">Need assistance? Online Learning: http://www.canton.edu/ol/</p> <p data-bbox="977 1335 1442 1503">For Technical Support: Help Desk Southworth Library Learning Commons Phone: 386-7448 helpdesk@canton.edu</p>
<p data-bbox="142 1640 427 1717">Your SUNY Canton Email</p> 	<p data-bbox="487 1587 954 1892">It is critical that you check your Canton email at least 2x daily. This is the only email address the college uses to send important information and notifications to you. Additionally, faculty and staff will only retrieve email that originates from canton.edu email addresses to protect our network and safeguard confidentiality.</p>	<p data-bbox="977 1587 1398 1619">www.canton.edu Under <i>Quick Links</i></p> <p data-bbox="977 1661 1511 1787">You were issued your canton email address at the time of admission. It will consist of the first 5 letters of your last name & 3 numbers ex: smith101@canton.edu</p> <p data-bbox="977 1829 1479 1923">See the IT Help Desk in the Library for help adding this account to the app on your phone.</p>

<u>Resource</u>	<u>Description</u>	<u>Access</u>
<p data-bbox="207 304 362 338">UCanWeb</p> 	<p data-bbox="488 249 951 552">UCanWeb is a web-based system that allows students to access important academic information, such as course schedules, grades, unofficial transcripts, financial aid history, registration status, and account summaries. You need to use this tool to make any adjustments to your class schedule and to process your bill.</p>	<p data-bbox="979 216 1398 243">www.canton.edu Under <i>Quick Links</i></p> <p data-bbox="979 285 1507 485">UCanWeb uses your Student ID number which begins with 804 or 805 and can be found in your admissions acceptance packet. The PIN starts off as your 6-digit birthdate, but you will be prompted to change that right away.</p> <p data-bbox="979 527 1406 590"><i>*The Registrar's Office can help with resetting UCanWeb passwords.</i></p>
<p data-bbox="180 646 391 680">DegreeWorks</p> 	<p data-bbox="488 646 938 846">DegreeWorks is our degree audit system. It will show you how the courses you have taken so far apply to your degree. Understanding your requirements helps you take ownership of your progress.</p>	<p data-bbox="979 646 1458 741">Find it in UCanWeb by looking on the Student Records menu with a link to find your Degree Evaluation.</p> <p data-bbox="979 783 1487 846">Also, use the Students drop-down menu at www.canton.edu to find DegreeWorks.</p>
<p data-bbox="147 989 427 1022">Canton Rave Alert</p> 	<p data-bbox="488 936 943 1241">This is our Emergency Notification system. This tool allows the distribution of time-sensitive information to students and staff during unforeseen events or emergencies using voice, email, and text messaging. Verify that your contact information is accurate so that you receive timely updates.</p>	<p data-bbox="979 936 1398 963">www.canton.edu Under <i>Quick Links</i></p> <p data-bbox="979 1005 1490 1068">For more information about SUNY Canton's Rave Alert got to...</p> <p data-bbox="1109 1110 1382 1138">www.canton.edu/alert</p>
<p data-bbox="196 1383 375 1417">RooSuccess</p> 	<p data-bbox="488 1367 951 1598">RooSuccess is a communication tool to help you contact professors and advisors through email, make appointments online with members of your success network and find tutoring information to help you succeed in class.</p>	<p data-bbox="979 1331 1398 1358">www.canton.edu Under <i>Quick Links</i></p> <p data-bbox="979 1400 1511 1463">Use your User ID and the same password you use to log in to your email.</p> <p data-bbox="979 1505 1495 1568">See instructions here: https://www.canton.edu/roosuccess/students.html</p>
<p data-bbox="126 1745 448 1822">Handshake (formerly Jobs for Roos)</p>	<p data-bbox="488 1692 951 1955">Handshake is a platform where all on-campus and off campus employment will be advertised. Having one platform for posting opportunities for students allows for equity and ease of access to High Impact Practices, such as campus employment, career employment, internships, and volunteering.</p>	<p data-bbox="979 1692 1511 1787">SUNY Canton will be a full Handshake partner by Fall 2020. Please check our Career Services website for more upcoming details.</p> <p data-bbox="979 1797 1276 1824">www.canton.edu/careers</p>

<u>Resource</u>	<u>Description</u>	<u>Access</u>
<p data-bbox="224 262 344 296">RoofLife</p> 	<p data-bbox="483 216 932 380">Use the RoofLife website to find and join organizations, discover events happening on campus or in your area and track your activities and memberships.</p>	<p data-bbox="974 216 1401 243">www.canton.edu Under <i>Quick Links</i></p> <p data-bbox="974 283 1414 310">Login with your NetID and password.</p>
<p data-bbox="164 499 407 579">Thinking Storm Online Tutoring</p> 	<p data-bbox="483 495 956 762">This is an online tutoring service available 24/7/365 and connects you with a professional tutor. Course content areas include: Math, Science, Writing, Business, Nursing, and Design Software. Visit ThinkingStorm's website for a complete list of course availability.</p>	<p data-bbox="974 495 1510 730">Log in to Blackboard to access ThinkingStorm's tutoring platform. Once logged in, navigate to one of your courses and use the left sidebar to access the "Tools" page. Next, scroll down and click the "ThinkingStorm" icon on the lower right column to find out about availability.</p> <p data-bbox="974 768 1503 831">See: https://thinkingstorm.com/availablesubjects.aspx for more information.</p>
<p data-bbox="151 940 420 974">SUNY SmartTrack</p> 	<p data-bbox="483 936 956 1241">SmartTrack resources cover the spectrum of personal financial literacy, from budgeting, responsible credit card use and avoiding identity theft to the basics of banking, borrowing and working through college. This is a tool that is meant to help you learn how to manage your money and set yourself up for your adult life.</p>	<p data-bbox="974 1041 1435 1104">For more information and to utilize SmartTrack tools and information visit:</p> <p data-bbox="1081 1142 1409 1169">www.suny.edu/smartrack/</p>
<p data-bbox="154 1350 415 1383">SmarterMeasure</p> 	<p data-bbox="483 1297 956 1535">Smarter Measure is an assessment that measures your readiness for online courses. This tool is an indicator of the degree to which distance learning and/or learning in a technology rich environment will be a good fit for you and can you be successful at them.</p>	<p data-bbox="974 1297 1515 1360">For more information and for the login portal please visit:</p> <p data-bbox="1005 1398 1487 1425">https://opensuny.smartermeasure.com/</p>
<p data-bbox="207 1675 363 1709">Help Desk</p> 	<p data-bbox="483 1623 919 1724">The Information Services Help Desk can assist you on a wide range of problems and/or questions, such as:</p> <ul data-bbox="511 1728 834 1892" style="list-style-type: none"> • PCs • Printers • Network issues • Account problems • Multimedia equipment 	<p data-bbox="974 1623 1463 1686">Located in Southworth Library room 102. Phone: 386-7448</p> <p data-bbox="974 1696 1268 1724">helpdesk@canton.edu</p> <p data-bbox="974 1734 1284 1829">Hours: Monday-Thursday: 8:00 am- 5:00pm Friday: 8:00 am-4:30 pm</p>